

DISCRIMINATION IS AGAINST THE LAW

John T. Carroll, MD complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. John T. Carroll, MD does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

John T. Carroll, MD provides:

- Free aids and services to people with disabilities to communicate effectively with us, such as:
 - o Qualified sign language interpreters
 - o Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Free language services to people whose primary language is not English, such as:
 - o Qualified interpreters
 - o Information written in other languages

If you need these services, contact Debbie Carroll.

If you believe that John T. Carroll, MD has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Debbie Carroll Civil Rights Coordinator 503 Thornhill Drive Carol Stream, IL 60188 Phone: 630-653-4200

Fax: 630-653-4242

You can file a grievance in person or by mail or fax. If you need help filing a grievance, Debbie Carroll is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services,

200 Independence Avenue SW.,

Room 509F, HHH Building,

Washington, DC 20201,

1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.